

ACHIEVING A HAPPY AND FULFILLING CAREER IN ITFM

May 7th, 2025

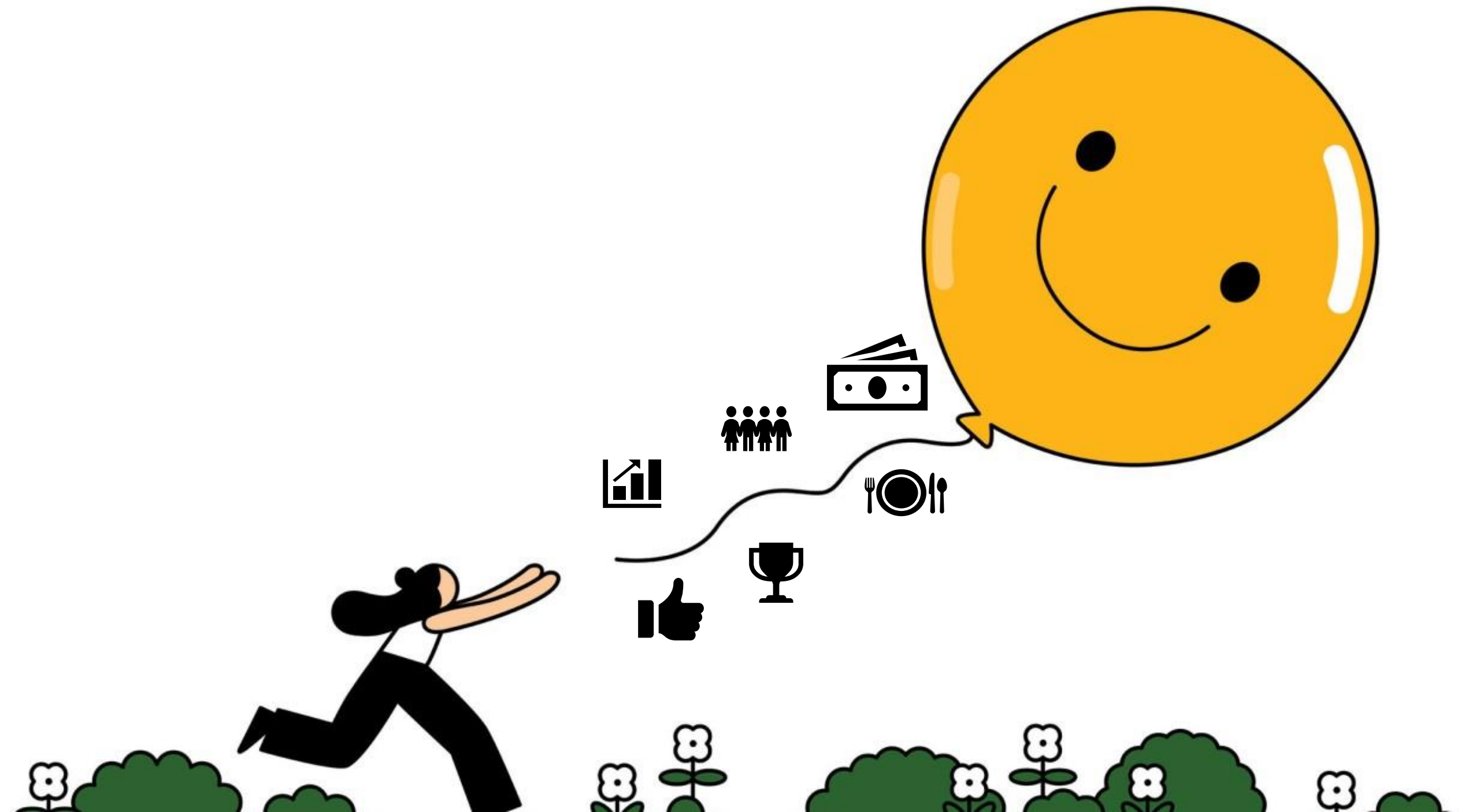
ITFMA

Scarlett Hu

**(Retired) Campus
Technology Director**

The J. Paul Getty Trust





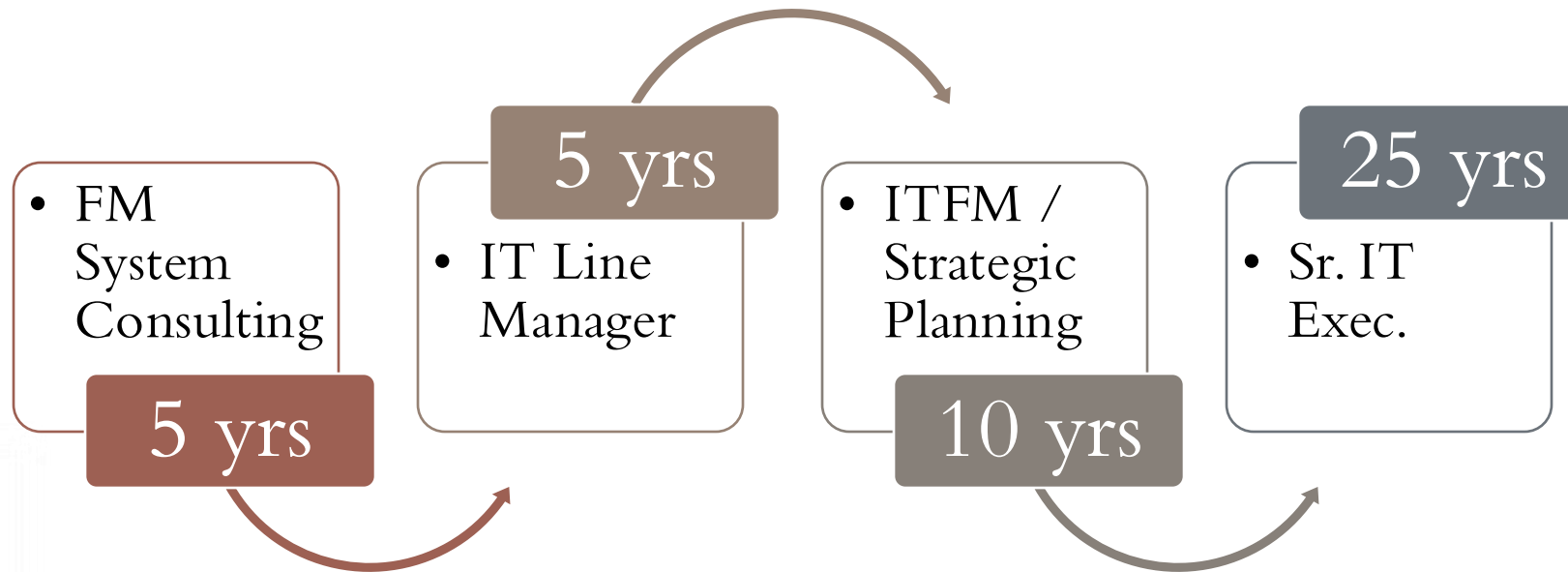
Not defining "Happiness" or
"Fulfillment"

but summarizing the major lessons I
learned or should have learned in the past
40+ years in ITFM

to hopefully help you build a *reasonably*
happy and fulfilling career.



Osborne 1 Portable
Computer: **64KB** ram



Nvidia DGX Spark
128GB ram

7 Organizations			
2 Layoffs	3 IRA Setbacks	4 Medical Leaves	5 Family Med Leaves

Failure

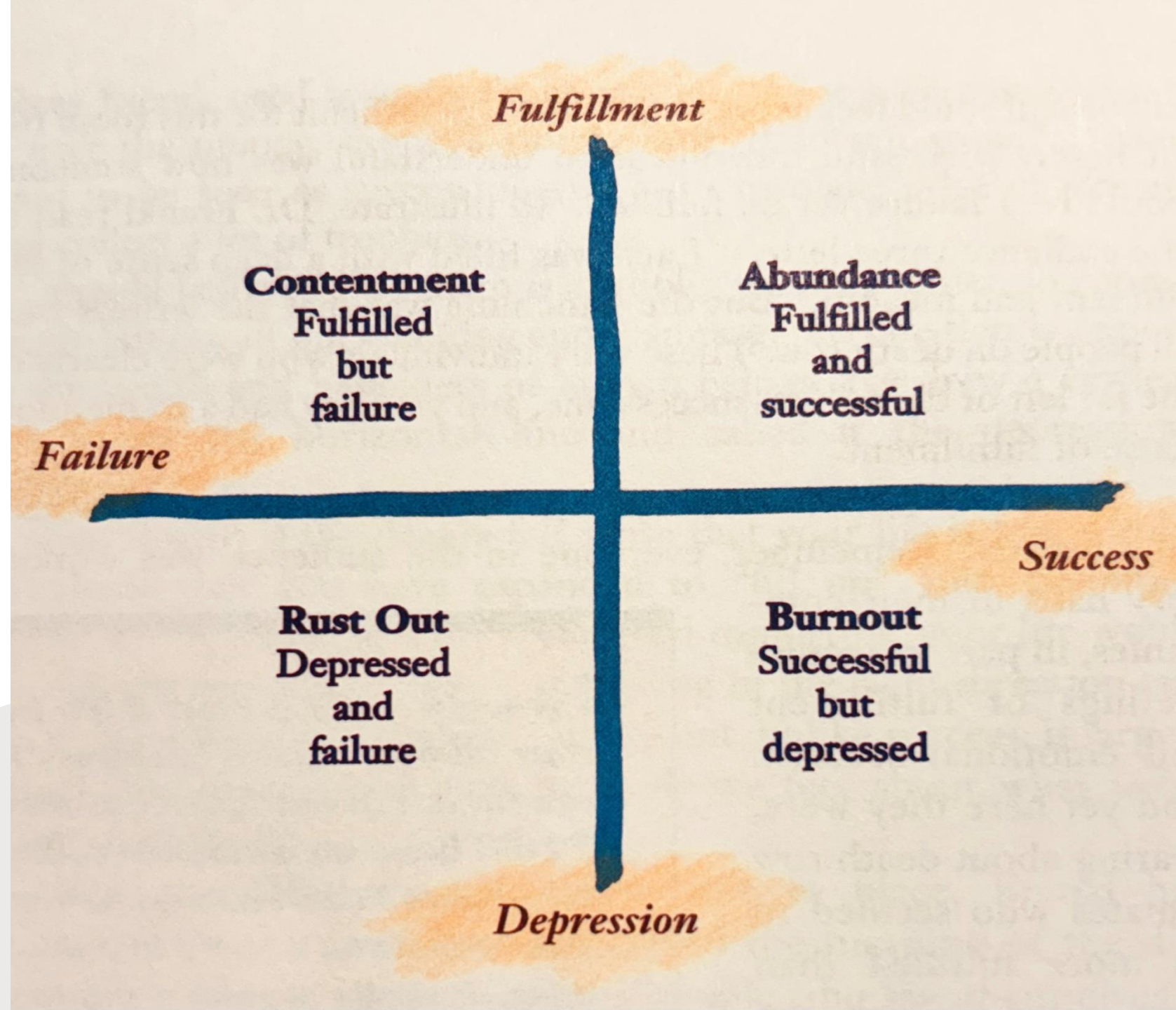


Success

SUCCESS & FULFILLMENT

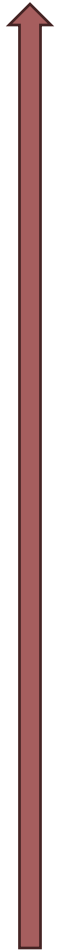
Victor Frankl

Source: *Play to Win* by
Larry & Hersch Wilson



THE HAPPY CAREER?

Title
Stability
People
Purpose
.....



Non-
monetary
Reward

Balanced...

Make a
Living

Financial
Reward

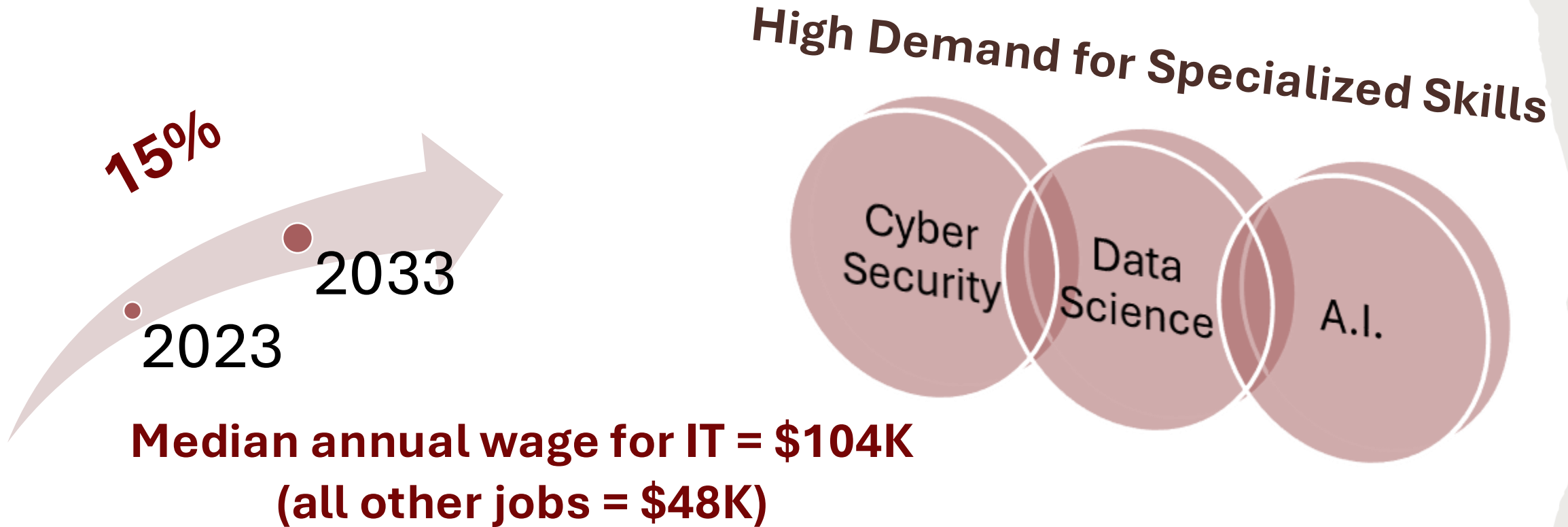


Money



JOB MARKET OUTLOOK

IT JOB MARKET OUTLOOK



FINANCIAL MGMT JOB MARKET OUTLOOK



High Demand across All Fields





**WHO CAN
MEET THE
DEMANDS?**

IT MANAGERS MUST KNOW FINANCE

Budget

- Proposal
- Forecasting
- Managing

Financial Systems

- Reporting
 - YTD Spending
 - Drill Downs
- Access & Rights

Operating vs Capital

- How to get funding
- Where to allocate
- How to preserve

Contracting

- How to read contracts
- Working with Legal & Procurement

FINANCIAL MANAGERS MUST KNOW TECH

Fundamentals

Acronyms
& what they
mean

Basic system
architectures

Industry Trends

What?
Why?

Key vendors

IT Org. & People

Who does
what?

Who spends
money?
How?

Working w/ Techies

Their logic

Their
comm.
styles

USEFUL SKILL SETS FOR ITFM



ITSM

IT Service Management



servicenow®



Understand ITSM, you know how most IT organizations operate

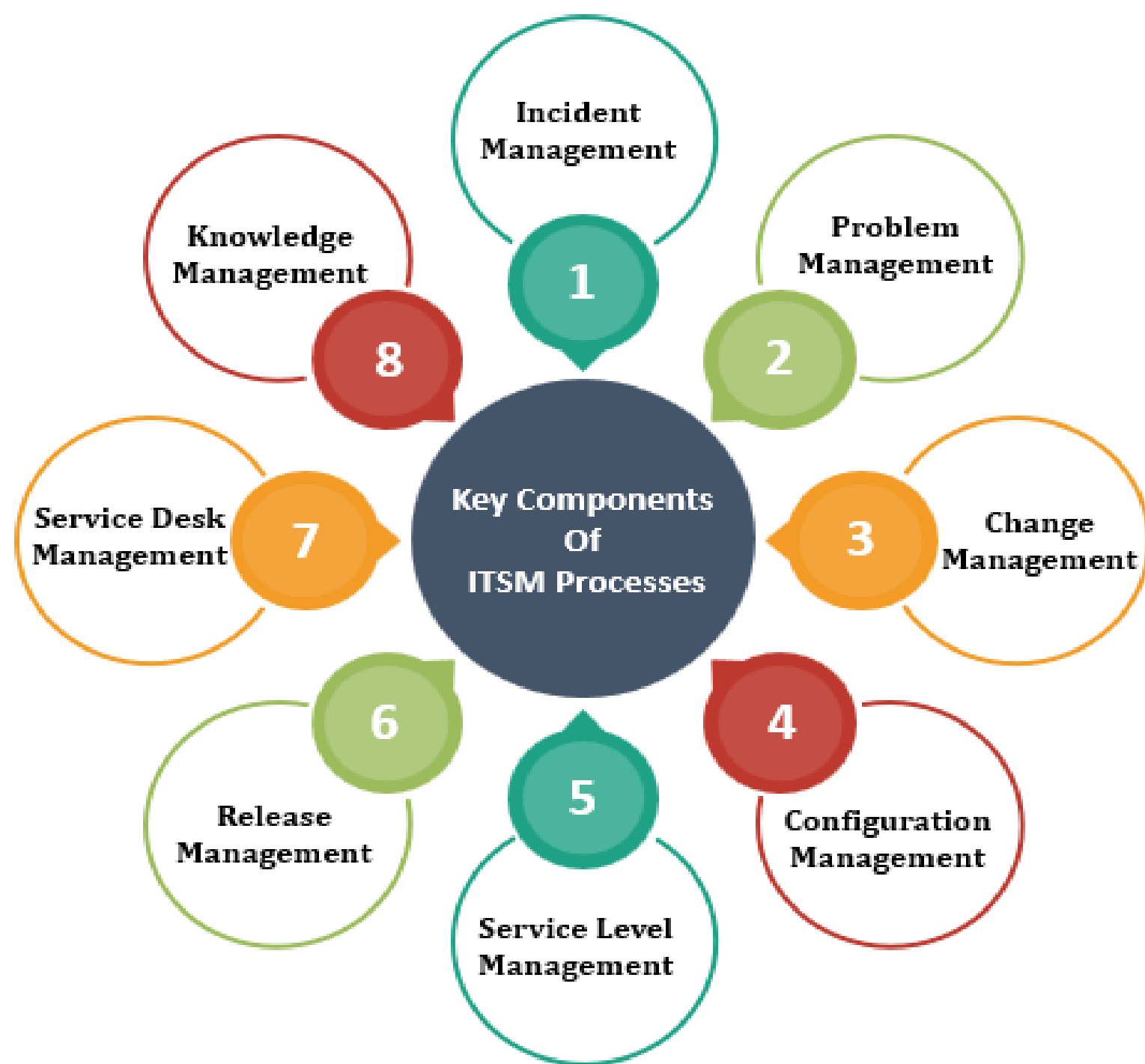


ITSM plays a crucial role in IT governance



ITSM fundamentals -- SimpliLearn.com , LinkedIn & YouTube

ITSM



Source: ITSM-
DOCS.com

IT PROJECT MANAGEMENT

Projects are critical to IT

Projects with large budgets can impact IT finance significantly

ITPM provides structured oversight on resource allocation, accountability, and measurement

CRITICAL
SYSTEMS

IN
YOUR
INDUSTRY
&
ORGANIZATION



A stack of smooth, light-colored stones is arranged vertically on a sandy beach. The stones are rounded and have a warm, earthy tone. The background is a soft-focus view of the ocean and sky, with gentle waves visible. A white rectangular box with a slightly distressed, torn-edge effect is positioned on the left side of the image, containing the text 'YOU HAVE THE SKILLS & KNOWLEDGE...'.

**YOU HAVE THE
SKILLS &
KNOWLEDGE...**

BUSINESS HIGHLY DEPENDENT ON IT



RAPID TECHNOLOGY CHANGE



Source: Smarten.com

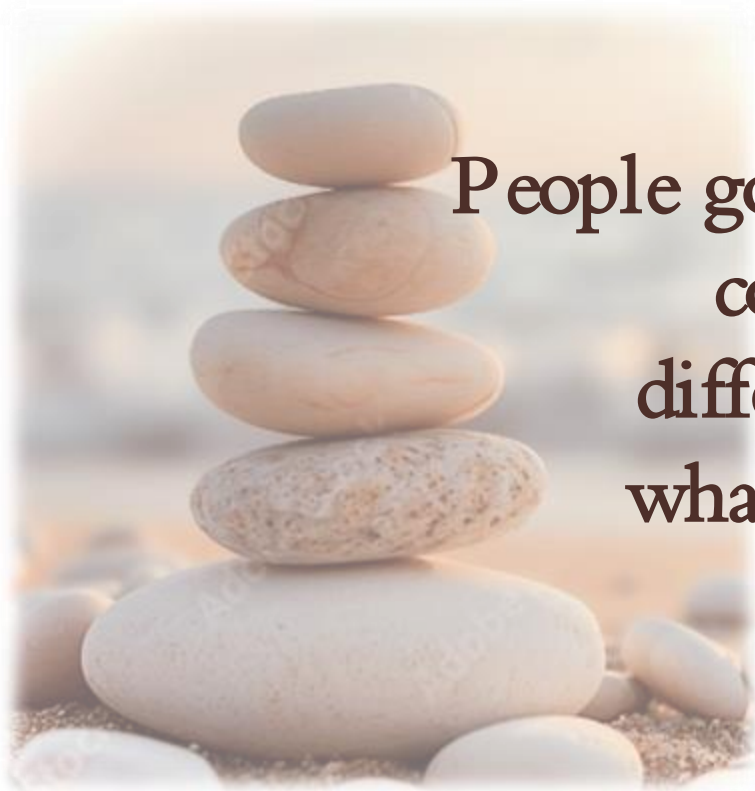
[illegible]

PEOPLE DYNAMICS



**A FEW EXAMPLES FROM
MY SMALL WORLD...**

Parallel Universes Exist!!



People going to the same meeting
come out with very
different conclusions of
what they agreed upon.



RULES....

Are for
Others
to
Follow!





POLITICS...

No one
Plays
Politics!!





Email
(or Memo
or Announcement)

VS

REALITY





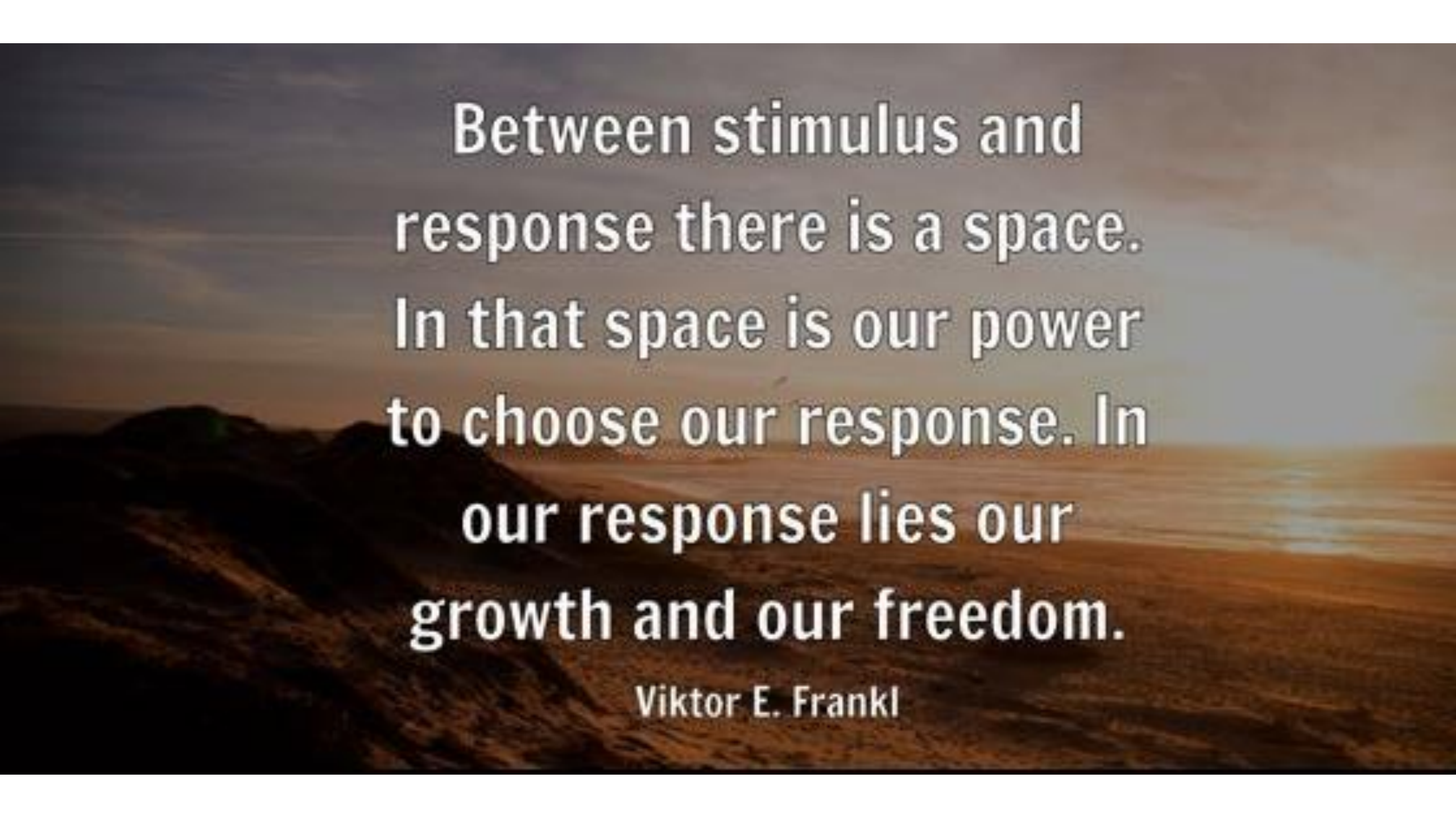
STANDARDS

Are Great!

Because Everyone
Can Have One



SHARE YOURS?

The background image shows a serene landscape at dusk or dawn. In the foreground, there are dark, silhouetted hills or mountains. Beyond them, a calm body of water reflects the soft, warm light of the sky. The sky is filled with wispy clouds, transitioning from a deep blue at the top to a golden-orange glow near the horizon where the sun is setting or rising. The overall mood is peaceful and contemplative, which complements the philosophical nature of the text.

Between stimulus and
response there is a space.
In that space is our power
to choose our response. In
our response lies our
growth and our freedom.

Viktor E. Frankl

**A FEW THINGS I LEARNED
FROM MENTORS...**



ASSUME
BEST
INTENT



WHATEVER YOU
DO, ASSUME
SOMEDAY
SOMEONE'S GOING
TO SHINE SOME
LIGHT ON IT.

BUILD ALLIES

BE ALLIES





MAINTAIN
GOOD
RELATIONSHIPS
WITH
RECRUITERS

ACCENTUATE
THE
POSITIVE,

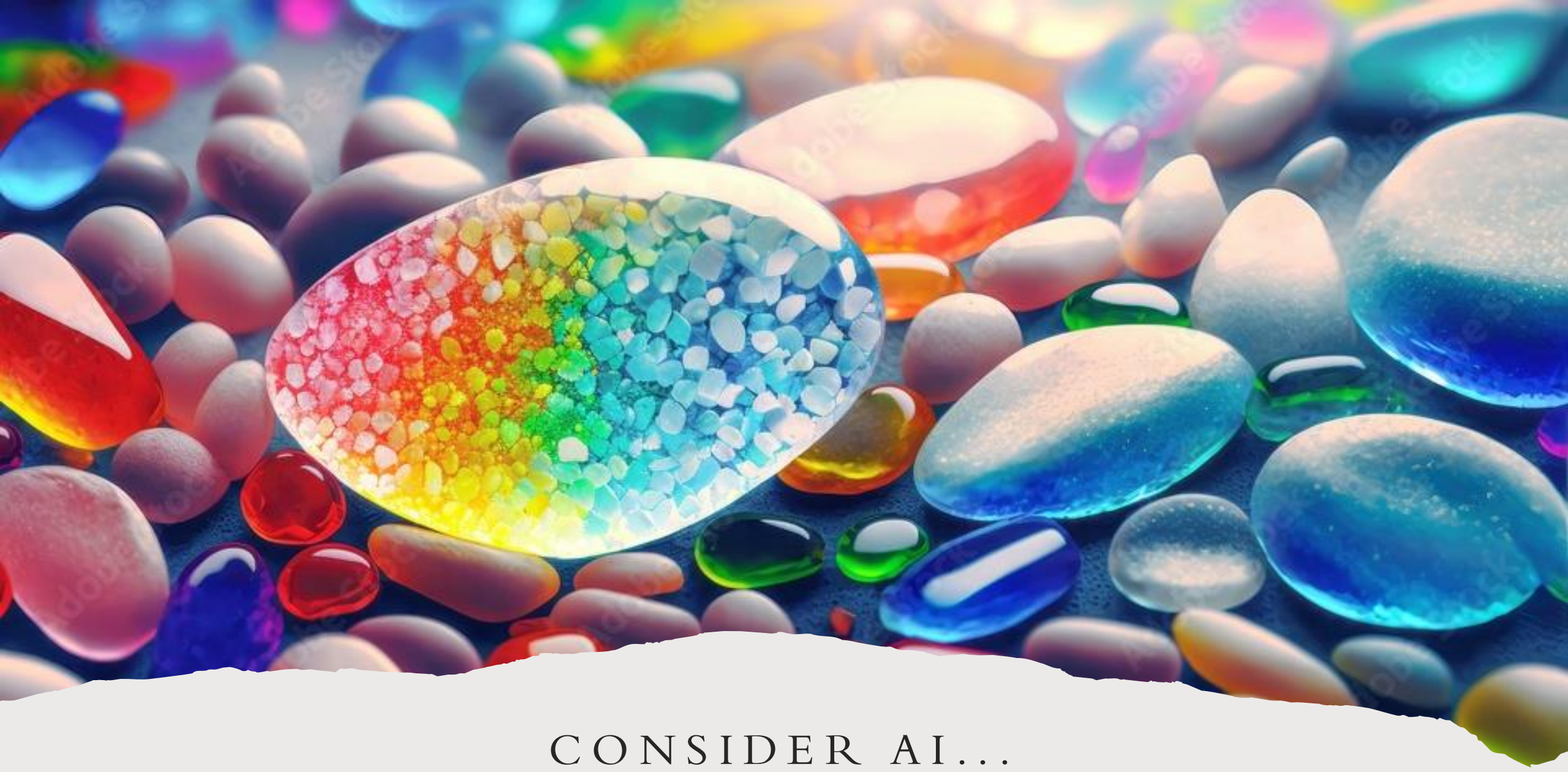
ELIMINATE
THE
NEGATIVE





When we are no longer able to
change a situation - we are
challenged to change ourselves.

— Viktor E. Frankl —

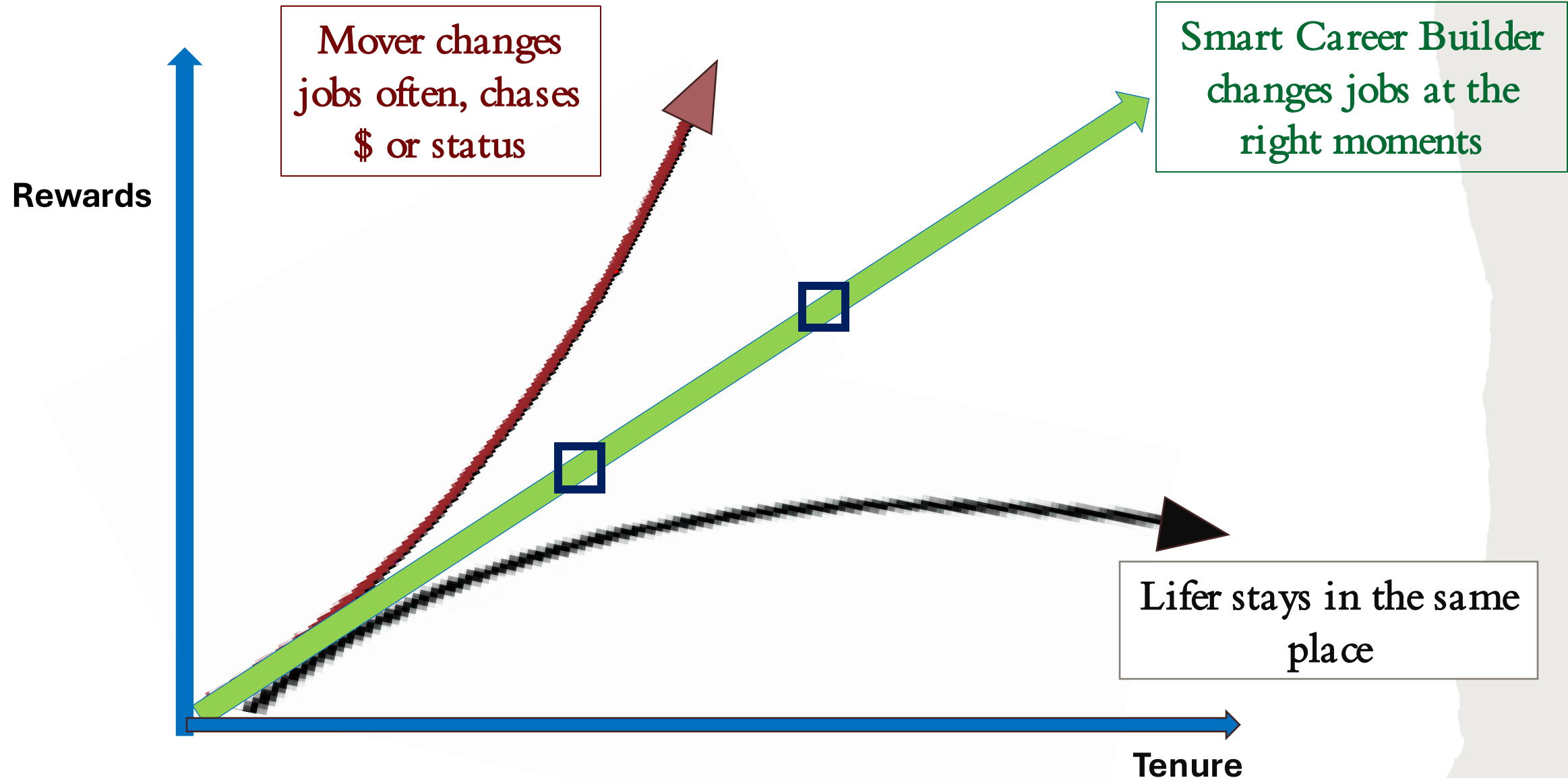


CONSIDER AI...



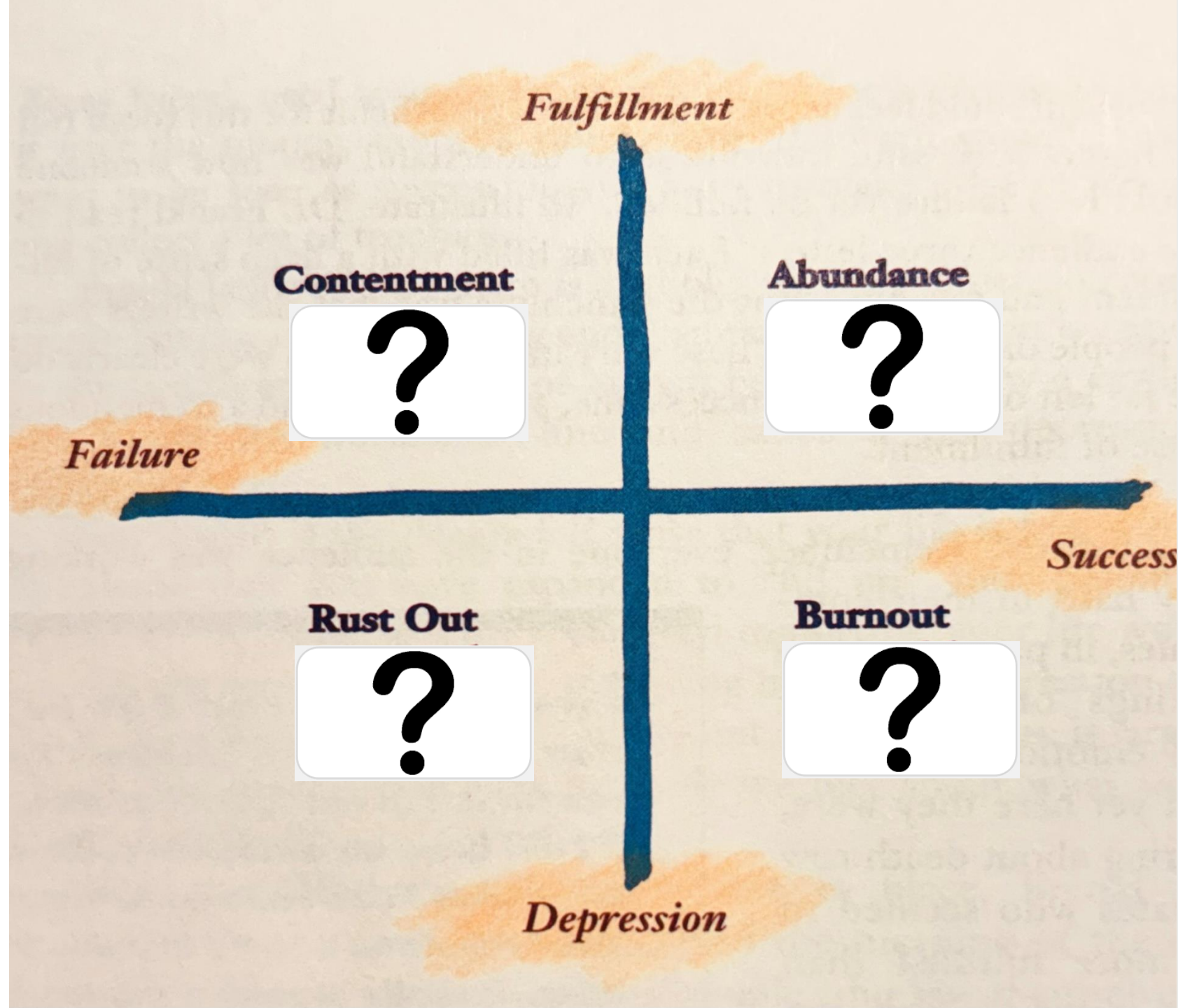
CAREER MOVES

CAREER STRATEGIES



GROWTH
FROM

EVERY
SITUATION



Life is like a
snowball. The
important thing
is finding wet
snow and a
really long hill.

Warren Buffett





GOOD LUCK!

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